

## QUALITY POLICY

VISOBATH, S.L., the company that owns the VISO brand, is a family business founded in 1987 under the name Jiménez Viso, S.L., initially dedicated to the manufacture of home furniture. After several years of growth and development, the company expanded its activity and business structure.

In 2013, Visobath was created as a business line specialized in bathroom furniture, focusing design, manufacturing, and product development in this field. This strategic commitment enabled the company to position itself, within just a few years, as one of the leading national manufacturers of bathroom furniture, thanks to management based on quality as a global concept.

Today, the company operates commercially under the VISO brand, maintaining the same structure, team, and way of working, and reinforcing its commitment to design, functionality, and continuous improvement.

Through its Quality Policy, the Management of VISOBATH, S.L. (VISO) commits to:

- Use the quality system as a key tool to achieve continuous improvement, as a direct consequence of our commitment to our work, our products, and the people who are part of the organization.
- Comply with customer requirements, as well as applicable legal and regulatory requirements, providing an appropriate service and effectively addressing market needs.
- Plan the activities of the entire organization in order to achieve the established quality objectives.
- Establish realistic and achievable objectives that allow the evolution and progress of the organization to be assessed through clear, real, and measurable indicators.
- Ensure an agile response to market needs, combining product quality with adjusted manufacturing lead times for customers and interested parties.
- Identify, monitor, and ensure compliance with established requirements, maximizing satisfaction levels of customers and interested parties.
- Integrate suppliers into the quality system as an extension of our own processes, promoting ongoing dialogue and communication, and requiring compliance with the quality standards established by VISO.
- Establish clear, diligent, and accurate information mechanisms, understanding that speed and consistency in responses are the foundation of a dynamic quality management system.
- Review and maintain a Quality Policy appropriate to the company's present and future situation, taking into account the needs and expectations of interested parties.